



## RESIDENTIAL SERVICE AGREEMENT

### Terms of Agreement & Services

Hunter LawnCare, LLC, based in Pickerington, Ohio is a lawn care and property maintenance company providing seasonal services. All services between Hunter LawnCare, LLC and the client will be determined by the quoting process including but limited to the length of terms, services provided, and timeframe of execution and/or completed services.

### Cost of Services and Billing

Cost of services will be determined through a quote and approval process. An invoice will be generated and sent to the email on file. Invoices may be paid through our online portal or a check by mail. Invoices are due within 15 days upon receiving and are considered past due after 15 days. Hunter LawnCare, LLC reserves the right to charge a 3% percent late fee after 30 days. Hunter LawnCare, LLC reserves the right to pause/cancel services after being past due.

Invoices related to recurring services, weekly or bi-weekly mowing services, generate a monthly invoice on the final day of the month for services completed during that calendar month. All other services are invoiced once the services have been completed. Clients combining services (for example weekly mowing and lawn treatments) will generate one (1) monthly invoice with all services provided during the calendar month. Unless specified otherwise.

Those clients opting into Auto-Pay services may use the Hunter LawnCare Client Portal provided by Service AutoPilot to add, manage, cancel payment information. Clients opted into Auto-Pay services will have their card on file charged once an invoice is generated.

### Sales Tax

All pricing is subject to sales tax. If sales tax is adjusted at any time within the agreed upon timeline, prices will be adjusted accordingly.

### Cancellation Terms

If the client needs to modify or cancel their service, clients may cancel anytime. Please notify Hunter LawnCare, LLC by email at [Alex@hunterlawncare.com](mailto:Alex@hunterlawncare.com). The client will still be responsible for outstanding balance of previous services provided. See Annual Maintenance Package section for cancellation policy for that service.

## **Inclement Weather Policy**

For inclement weather, all efforts will be made to provide services agreed upon. Hunter LawnCare, LLC reserves the right to postpone or reschedule services until services can be provided in a professional manner. When services cannot be provided due to forces of nature, the client's invoice will be updated and not billed for that service.

## **Annual Maintenance Packages**

Annual Maintenance Package is an annual or seasonal agreement for multiple services set up on a billing plan with equal payments over an agreed upon timeline. These packages are a combination of multiple agreed upon services. The billing installment plan is determined through the quoting process. Clients must opt into Auto-Pay for these packages. Installments will be charged to the card on file the 1<sup>st</sup> day of each month for the upcoming service month. The Annual Maintenance Package is a Fixed-Fee agreement related to services and inclement weather.

If the client needs to modify or cancel their Annual Maintenance Package. Please notify Hunter LawnCare, LLC by email at [Alex@hunterlawncare.com](mailto:Alex@hunterlawncare.com). The client will still be responsible for any outstanding balance for services and/or cost of goods for service performed.

## **Licensing & Insurance**

Hunter LawnCare, LLC is licensed by the state of Ohio and can provide documentation when requested. Hunter LawnCare, LLC will provide, when requested, a copy of a certificate of coverage for one (1) million dollars of general liability and property damage.

## **Indemnify Agreement**

To the fullest extent provided by law, Hunter LawnCare, LLC, will indemnify, hold harmless and defend property owners, association, board members, officers, managing agent and its owners, and all of their heirs or assigns, against liability, claims, damage, loss and expense, including but not limited to, reasonably attorney fees, for property and/or bodily damage that may arise out of, relate to, or be caused by any act or omission of the contractor, its subcontractors, agents, or employees in the performance of any part of the agreed upon services.